

- ※ Resistered invention patent for the acupressure device for spine acupoints.
- ※ Resistered invention patent for electric thermal mattress for a bed.



3H Acupressure Bed for double Instructions for Use

This user's manual is produced for common use and may contain the images or contents different from the purchased product.

Selected Korea World class
Product in 2020
(Ministry of trade industry and energy)



**Korean
World-class
Product**



3H CF Model
Cha In Pyo

Contents

Precautions for safety

Forbidden patients using the product and users who need a prescription	1
Symbols used for safety precautions Symbol Description	2
Electricity and Safety	3
Operation	4

Product composition

Specifications	6
System Configuration	7

Remote Controller

Remote control button functions function description	8
--	---

Features / Description of Major Components

Names of the Parts	9
--------------------------	---

How to Use

Auto Mode	10
Manual Mode	11
Heating	12
Error Code How to resolve the issue	13

Notes

Notes	14
-------------	----

Frequently Asked Questions

Frequently Asked Questions	15
----------------------------------	----

Memo

Memo	16
------------	----

Warranty

Warranty	17
----------------	----

Precautions for safety

I Patients who are contraindicated in product use and users who require prescription

Do not use the product for the following patients.

- ① Patients who have been recognized as inappropriate for use by doctors, such as blood clot and embolism, severe varicose vein and acute varicose vein.
- ② Persons with suspicion of acute cervical sprain
- ③ Persons with symptoms of a sprain or a sudden contraction of muscle and breakage
- ④ Woman of early pregnancy or immediately after childbirth
- ⑤ Persons who have an abnormality in the back bone (spine) due to an accident or disease in the past, or persons whose spine is bent from side to side
- ⑥ Persons with severe osteoporosis
- ⑦ Persons with acute intestinal disease or severe heart disorder
- ⑧ Persons using implantable electronic medical device such as implantable pacemaker
- ⑨ Persons with severe seizure symptom or psychogenic disorder (perceptual disorder)
- ⑩ Persons who have a high degree of peripheral circulation disorder due to diabetes, etc., and are recognized for loss of temperature sensation
- ⑪ Persons with osteomyelitis or concerns of osteomyelitis
- ⑫ Persons who have difficulty expressing their intentions and moving their bodies

The following persons must consult a doctor before using.

- ① Persons who are concerned about side effects due to the use of the product, such as pregnant women
- ② Persons whose body temperature is higher than normal due to acute inflammatory symptom and chill
- ③ Persons with symptoms of acute skin disease, malignant tumor, or other skin disease
- ④ Persons who need to be stabilized because they are receiving medical treatment
- ⑤ Persons who feel other physical abnormalities

I Cases of possible adverse reactions when using the product



※ Use with caution as the following adverse reactions may occur due to the use of the product.

- ① Abrasion, fractural injury, bruise, stab (puncture), cut (sting), etc. caused by the product
- ② Damage to muscles and tendons due to excessive use of the product, etc.
- ③ Allergy symptoms and burns, etc.
- ④ Elderly vertebral fractures and sprains, etc.
- ⑤ Respiratory, digestive disorders and asphyxiation, etc.


Precautions for safety

This is to keep users safe and prevent accidents or dangers. Please read them carefully and use the product correctly


| Symbols used for safety precautions

	Warning	Failure to comply may result in death or serious injury to the user.
	Caution	Failure to comply may result in injury to the user or property damage.


| Symbol Description




Upper and lower division




Moisture prevention




Shock attention



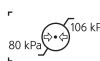
No hook




Permissible environmental temperature




Permissible environmental humidity




Permissible environmental pressure




Do not dry clean




Do not wash



Do not bleach



Not to be used by very young children (0~3 years)



Do not insert pins

| Environment and installation conditions

- 1 Do not install outdoors
- 2 Do not use near heaters, heat generators, etc.
- 3 Install and use in a flat or stable place.
- 4 Do not install or use it in dusty or rust-prone places.
- 5 Install the product away from direct sunlight as discoloration or damage to the leather may occur.
- 6 High moisture or direct contact with water can cause electric shock and failure, so avoid install hot and humid areas.

Precautions for safety

| Electricity and Safety

Warning

- 1 When unplugging or plugging in the power plug, do not touch it with wet hands.
 - If there is a short circuit on wet hands, electricity may flow to the user's body and cause electric shock.
 - When wet, the body may be more shocked.
- 2 Do not bend or pull the power cable too hard, and be careful not to be pressed by heavy objects.
 - Damaged cables may cause electric shock or fire.
- 3 Don't use too much power in the outlet.
 - The outlet may overheat and cause a fire.
- 4 Insert the power plug firmly to the end of the pin to prevent it from swaying.
 - If the power plug is not fully inserted, there is a risk of fire and electric shock due to minute static electricity.
- 5 If dust or debris is on the pin and outlet of the power plug, wipe it clean with a dry cloth.
 - If dust enters the power outlet or if current is applied after other foreign substances enter the power outlet, heat generation and light emission may occur, resulting in a fire.
- 6 Do not use damaged power plugs and loose outlets.
 - Current overload may occur in the wire, which may lead to electric shock and fire.
- 7 Connect to the supply power with the protective ground.
 - If a part of the body touches the product during product failure or short circuit, electric current may flow to the body and cause electric shock.
 - Be sure to use the power plug only in a grounded outlet. (It is prohibited to use it in an outlet that has been arbitrarily modified.)
 - When using an extension outlet, be sure to use a grounding type outlet.

Caution

- 1 When removing the power plug from the outlet, be sure to hold the plug and remove it.
 - When the copper wires inside the wires break and stick, high heat may occur, resulting in electric shock or fire.
- 2 When connecting the power plug to the terminal, be sure to do so completely.
 - Overheating due to the overcurrent may cause a safety accident or a problem in which the power plug is easily removed.
- 3 Use in a location that does not interfere with power plug removal and connection.
 - In the event of a product problem, you must unplug the power plug to completely shut off.
 - The power is not completely cut off only by the power button on the main console.
- 4 Use only genuine power cables supplied by 3H.
 - Failure to use a genuine power cable may damage the product or cause fire or electric shock.
 - We are not responsible for product damage or user's injuries caused by not using the power cable supplied by 3H.
- 5 If a power outage occurs while using the product, immediately turn off the power switch and disconnect the power plug from the outlet.
 - There is a risk of fire or electric shock due to a short circuit or electrical short.
- 6 Do not insert conductors such as chopstick or iron core into the groove on the other side while the power plug is plugged into an outlet.
 - Electricity flows to the user's body, resulting in electric shock and safety accident.
 - Be very careful to keep the power plug or outlet out of reach of infants and children.

Precautions for safety

I Operation

Warning

- 1 Do not use it for any other purpose.
 - If the product is used for purposes other than those described in the user's manual, it may cause personal injury or product damage.
 - We are not responsible for any product damage or user's injuries by using it for purposes other than those described in the user's manual.
- 2 Do not modify the device arbitrarily or use it in combination with other devices.
 - It may affect the performance, durability, and stability of the product.
 - If a problem occurs due to modification, warranty repair is not available.
- 3 Do not use products made of heat-sensitive materials and latex products on electric or thermal mats.
 - Latex products have a high heat absorption rate, and because they do not emit heat and accumulate, there is a risk of fire.
- 4 Cover the entire mat with a bedspread or cotton pad when using to prevent partial overheating.
 - There is a risk of body injury or fire due to an abnormal increase in temperature.
- 5 Do not allow children and toddlers to play or play trick on the product
 - Persons may fall on the product or fall to the floor, resulting in injury or death.
 - Keep out of reach of children and infants.
- 6 Do not place heavy object, toy, cookies etc. on the product.
 - A heavy object may fall or children and toddlers may fall, causing injury or death while hanging from the product to unload toy, cookies etc.
 - When a heavy object is placed on the product for a long period of time, it may cause deformation and breakdown of the product.
- 7 For children, infants, and pregnant women, it is prohibited to use the massage (acupressure rod) function.
 - Use it after consulting a doctor after a certain period of time has passed after childbirth.
 - Instruct children and toddlers not to use it alone or to people who are unable to express their intentions.
- 8 When using the massage (acupressure rod) function, observe the recommended use time of 40 minutes once.
 - Prolonged use may damage muscles or nerves.
 - Use it according to user's health and physical condition.
- 9 Do not drop or impact the product.
 - Product damage may cause fire or electric shock.
- 10 Do not eat on the product or put foreign substances into the product (drink, coffee, toy etc.)
 - When water or a foreign substances enter the product, be sure to power off the product, remove the power cable and contact the service center.

Caution

- 1 Always place the remote control outside the mat when using the product.
 - It may cause product damage or failure.
 - There is a risk of electric shock or fire as the remote control cable is pressed against the acupressure rod and is disconnected.
- 2 Be careful not to drop the product remote control or fall down by the remote control code.
 - The remote control fell and there is a risk of injury and product failure.
 - There is a risk of injury and product failure due to falling down by remote control cord.

Precautions for safety

I Operation

- 3 When using the product's massage (acupressure rod) function, do not put any part of your body (hands, fingers, toes etc.) into the groove of the mat.
 - There is a risk of injury as a part of the body is pressed by the acupressure rod.
 - Be very careful not to let children and toddlers put their hands or fingers in the groove.
- 4 Keep bare skin away from areas where heat is applied.
 - If you are using a thermal function or store it, cover it with a pad or bedcloth.
 - Children with weak skin, the elderly, diabetic patients with insensitive peripheral nerves, or hypertensive patients need protection from a guardian and use it with extreme caution.
- 5 When using a device that has not been used for a long time, be sure to check the cleanliness and operating conditions before using it.
 - Dust may cause sparks, resulting in fire or malfunction.
 - With the power plug unplugged, check the cleanliness of the product cleanliness of the product.
- 6 Users who weigh more than 135kg should not use this product.
 - The proper weight for use of the product is up to 134kg. Exceeding the proper load may cause damage to the product, resulting in a product failure.
- 7 When repairing, replacing parts, or disposing of or installing this product, please contact us.
 - It can affect performance, durability, and reliability when repairing the product at your disposal or when installing
 - We are not responsible if the product is damaged due to the user's arbitrary installation or repair.
- 8 It can be used every day, and the power turns off automatically after 8 hours, so please turn on the power when using it thereafter.
 - Before use, make sure whether the acupressure rod is protruding before use.
 - If the acupressure rod is protruding, use it after placing it in its original position.
- 9 Do not fall asleep when using the massage (acupressure rod) function.
 - Unconscious use may cause injury, accident
 - Using after drinking alcohol may cause an accident or injury.
 - When you fall asleep after drinking alcohol, your sensation becomes dull than usual and you may get a low-temperature burn.
- 10 Be sure to check the temperature on the remote control's display before/after sleeping.
 - When sleeping or using for a long time, set the temperature to 37°C or less before use.
 - If it is used for a long time due to high temperature, there is a risk of low temperature burn.
 - Use it according to your skin condition and sensitivity.
- 11 When using the product, do not use the product while wearing accessories such as hairpins, bracelets, rings, watch, etc.
 - The sharp edges of hairpins or accessories may get caught in the outer shell or the acupressure rod of the product, resulting in product damage or injury.
- 12 After use, turn off the power switch and unplug the power cord.
 - It may cause accidents due to mischief in children and infants.

Specifications

Specifications

Item	Specifications
Product	3H Acupressure Bed Imperial Double Four other types
Model	<ul style="list-style-type: none"> • 3H Acupressure Bed Imperial : 3H-1300, 3H-1300N, 3H-1300WD, 3H-1320 • 3H Acupressure Bed Imperial (S) : 3H-1300-S, 3H-1300N-S, 3H-1300WD-S, 3H-1320-S • 3H Acupressure Bed Superial : 3H-1100, 3H-1100C, 3H-1100N • 3H Acupressure Bed Superial (S) : 3H-1100-S, 3H-1100C-S, 3H-1100N-S • 3H Acupressure Bed King : 3H-1530K, 3H-1530N, 3H-1530WD-N, 3H-1530WD-N1 • 3H Acupressure Bed King (S) : 3H-1530K-S, 3H-1530N-S, 3H-1530WD-N-S, 3H-1530WD-N1-S • 3H Acupressure Bed Noblesse : 3H-1530NB
Voltage	<input type="checkbox"/> 220V <input type="checkbox"/> 240V <input type="checkbox"/> 120V <input type="checkbox"/> 230V <input type="checkbox"/> ()
Rated	<input type="checkbox"/> 50Hz <input type="checkbox"/> 60Hz
Power consumption	670W (Massge Machine + Heating Mat : 410W, Heating, Mat2 : 260W)
Setpoint temperature	10°C ~ 70°C
Safety devices	<ul style="list-style-type: none"> • Overheat protection circuit • Overcurrent shutoff circuit • Auto-detect function for temperature sensor malfunctioning
Dimensions/weight	<ul style="list-style-type: none"> • 3H-1300 / 3H-1300-S : 1,790mm(W) x 2,210mm(D) x 1,290mm(H) / approx. 195kg • 3H-1300 / 3H-1300-S : 1,790mm(W) x 2,210mm(D) x 1,290mm(H)±10% / approx. 195kg • 3H-1300N / 3H-1300N-S : 2,235mm(W) x 1,570mm(D) x 440mm(H)±10% / approx. 183kg • 3H-1300WD / 3H-1300WD-S : 1,790mm(W) x 2,210mm(D) x 1,290mm(H)±10% / approx. 195kg • 3H-1320 / 3H-1320-S : 1,530mm(W) x 2,390mm(D) x 470mm(H)±10% / approx. 160kg • 3H-1100 / 3H-1100-S : 1,350mm(W) x 2,180mm(D) x 925mm(H)±10% / approx. 170kg • 3H-1100C / 3H-1100C-S : 1,270mm(W) x 2,200mm(D) x 760mm(H)±10% / approx. 174kg • 3H-1100N / 3H-1100N-S : 2,230mm(W) x 1,360mm(D) x 440mm(H)±10% / approx. 180.5kg • 3H-1530K / 3H-1530-S : 1,930mm(W) x 2,330mm(D) x 1,290mm(H)±10% / approx. 265kg • 3H-1530N / 3H-1530N-S : 1,785mm(W) x 2,285mm(D) x 440mm(H)±10% / approx. 160kg • 3H-1530WD-N / 3H-1530WD-N-S : 2,270mm(W) x 1,770mm(D) x 420mm(H)±10% / approx. 206kg • 3H-1530WD-N1 / 3H-1530WD-N1-S : 2,270mm(W) x 1,770mm(D) x 900mm(H)±10% / approx. 218kg • 3H-1530NB : 1,770mm(W) x 2,270mm(D) x 900mm(H)±10% / approx. 253kg
Packing unit	1 Set
Manufacturer	3H Co., Ltd. 86, Yuram-ro, Dong-gu, Daegu Metropolitan City 41059, Republic of Korea
Basic Component	Furnitre Farme, Massage Machine, Heating Mat, Remote controller, Power cable

System Configuration

NOTICE

- ✓ Even for products with a similar design, the applied configuration differs depending on the model, and some configurations may not be applied.
- ✓ This manual is subject to change depending on the company's circumstances.

Remote Controller

- ▶ Massage / Acupressure / Heating Function
- ▶ Partial Acupressure (Shoulder, Back, Waist)
- ▶ The position of the acupressure rod can be displayed on the remote control (LCD) screen to identify the progress location with the eye.
(See page 9 display for more information)
- ▶ When the Power is OFF, mat and acupressure rod's set temperature are memorized.



Massage Machine

- ▶ The acupressure rods with 62 high-elastic springs are applied vertically in the area from No.1 to No.18.
- ▶ Excellent durability, elasticity, and resilience using KS D 3510 (Hard drain steel wires)
- ▶ Diffuse pressure evenly across the body to reduce irritation.
- ▶ Reciprocating acupressure massage, acupressure moxibustion massage
- ▶ Tested for the 135kg load



※ This photo shows the product on operation

Thermal Mat

- ▶ 3H Ceramic including MK303
- ▶ Containing urethane without the 6 regulatory substances
- ▶ Made with Non magnetic heating wire and double shield material Remote Controller
- ▶ Top-to-bottom Separation heating structure



3H-1100

Multi-purpose drawer type storage space

- ▶ Storage space design considering usability
- ▶ Ample storage space to store various items
- ▶ Smooth opening and closing with advanced rail use
- ▶ Adoption of wooden rail method utilizing the characteristics of natural wood



Remote Controller

1 Power lamp

- When turn on the remote control power, it lights up

2 Power

- Turn ON/OFF the device
 - Same function as the panel power, but the standby power remains when the power for the remote control is turned off
- Even if the power is turned off, the set temperature of the mat and acupressure rods will be remembered as the last set temperature
- This product will automatically turned off after 8 hours.

3 Start

- Pressing the operation button, It operates for 40mins.
- ✖ Press the operation button again to cancel the operation

4 Temperature setting

- ▲ To increase the temperature, ▼ To decrease the temperature
(Adjust the temperature height at intervals of 5°C.)

5 Mat ON/OFF

- Heating for the mat will initiate. If you press the button again, heating will turn off.
- 'Mat' must be on the screen and the heat is on.

6 Mat2 ON/OFF

- Heating for the mat2 will initiate. If you press the button again, heating will turn off.
- The default setting is OFF, 'Mat2' must be on the screen and the heat is on.

7 Mat, Mat2 Temperature Settings

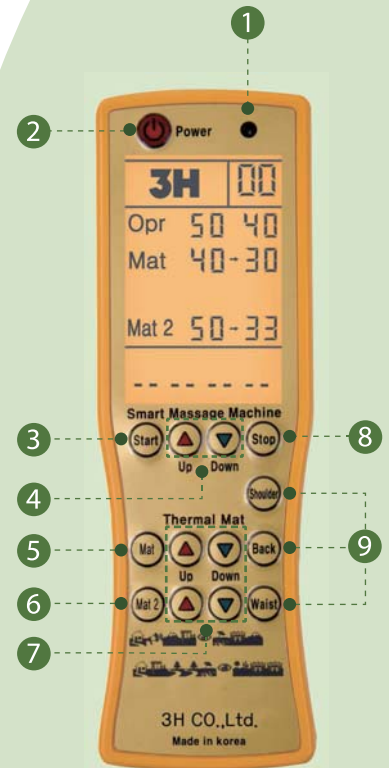
- ▲ To increase the temperature, ▼ To decrease the temperature (Top : Mat, Bottom : Mat2)
(Adjust the temperature height at intervals of 5°C, but adjust the temperature at intervals of 30°C to 40°C at intervals of 1°C)

8 Stop

- Pressing the STOP button during a massage, the function will **Pause for 1 min.**

9 Shoulder, Back, Waist

- The function massages the corresponding regions up and down (as selected) for 20 mins, and the bottom part of the LCD window displays the selected function and time.
(Refer to the page 11 for detail)



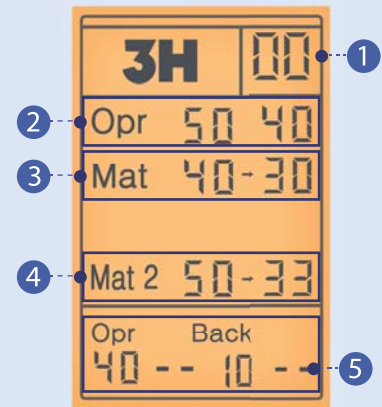
Note

Even if the power of the remote control is turned off while the operation, the acupressure rods stop only after returning to the zero point
 → Tip : Zero point is the starting point of the operation before the stage No.1

Features/Description of Major Components

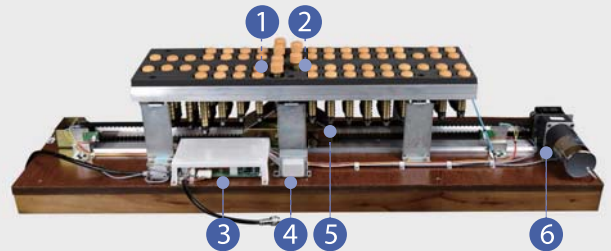
Display on the Screen

- 1 The current position of the acupuncture rod (01-18) is displayed, "00" at initialization, "AL" at start point (zero) at automatic or manual mode change or cancel function, and "Ed" at end of automatic or manual mode.
*Error code (E1~E9) is displayed in case of operation failure.
(See Error Code Page 13)
- 2 "In Operation" is displayed when the remote control is switched ON with the temperature set for the acupuncture rod displayed on the left and its current temperature on the right.
- 3 "Mat" is displayed when switching ON the mat with the temperature set for the mat displayed on the left and its current temperature on the right
- 4 "Mat 2" is displayed when switching ON the mat 2 with the temperature set for the mat 2 displayed on the left and its current temperature on the right
- 5 Selected body parts (shoulders, back or waist) and the remaining operation time are displayed.



Operation Unit

- 1 Top of acupuncture rod : Ceramic
- 2 acupuncture rod : Brass pipe
- 3 Printed Circuit Board Assembly (PCBA)
- 4 Trance
- 5 Slider
- 6 Motor



※ This photo shows the product on operation

Power Unit (Panel)

- 1 Power Switch : This turns ON/OFF all the power (blocking power completely). The last setpoint temperature will be saved even after termination
- 2 Fuse Holder : Current Fuse Interior
- 3 Remote controller : Connecting the remote controller and the panel unit power
- 4 Power : Connects the power cable of basic Components.



Caution

- When the panel power is off during an operation, the acupuncture rods stop immediately without going back zero point
- In this case, if you turn ON the panel remote controller, the acupuncture rods will stop after returning to the zero point
- Please turn OFF the panel after acupuncture rods stop in the zero status

How to Use

I Preparations

- ① Read the instructions in detail before using the device.
- ② Please use an exclusively **dedicated outlet**.
- ③ You can increase the heating effect by turning on 10 min before using the device.
- ④ Make sure of the connection with the remote controller and power cable.
- ⑤ Turn on the power switch on the power unit.
- ⑥ Place the spine in the center of the chiropractor of the bed and lie down in a comfortable position.

I Auto Mode

- ① Pressing the operation button, it operates for 40 mins.
 - ① Pressing the operation button performs both ways acupressure massage once from No. 1 to No.18 acupressure rod.
 - ② Next, when moving from No. 1 acupressure rod to No. 18 acupressure rod, it stops for 10 secs.
It operates together with moxa massage. When returning to the first, it performs acupressure massage without stop.
 - ③ The function of item,above is repeated 3 times , the acupressure rod moves to No. 18 and than buzzer rings twice
 - ④ After that, the acupressure rod performs both ways and acupressure massage for the rest of the from No.18 to No,13
- ② The temperature setting can be controlled with ▲ Up button & ▼ Down button.
- ③ You can control the temperature as 5°C interval.
- ④ Though you turn off the power, the setting temperature is memorized.
When you turn it on again, it operates as the temperature you used last.
- ⑤ While the operation function is in operation, the temperature of the operation part and the mat operates according to each set temperature and when the operation function ends, the set temperature of the mat controls the temperature of the mat and operation part.
- ⑥ Pressing the stop button while using the automatic mode pauses the acupressure rod in place for 1 minute. (Stopped time is included in 40 minutes of operation.)



Precautions

- Before using, make sure that the acupressure rod protrudes.
- If the acupressure rod is protruding, place it in the original position before using it.

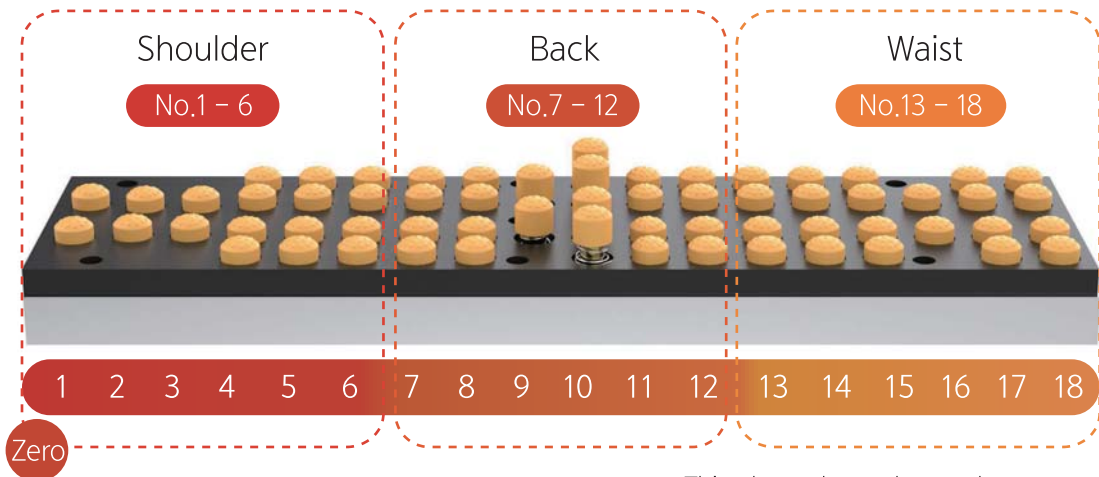
How to Use

Manual Mode

- 1 Pressing the shoulder, back, and waist button will massage for 20 minutes, and the selected function and time will be displayed at the bottom of the LCD window.
- 2 press once to operate acupressure massage, twice to moxa massage, press three times to turn off
- 3 Moxibustion massage
(when it moves in the direction of the foot, stop for 10 seconds, and goes on moxibustion and when moves in the direction of the head, same with acupressure massage.)
- 4 In order to stop a function during operation, press the button of the selected function and press the button until the display of the selected function (shoulder, back, waist) disappears from the LCD. (It stops after finding the zero point and moving.)
- 5 The temperature setting tips are the same as in the automatic mode.
- 6 If you press the stop button while using the selected function, it will pause for 1 minute
(The stopped time is included in the operating time of 20 minutes.)



Note



※ This photo shows the product on operation

- It's a acupressure rods number 1 from the top of the bed (head).
 - Shoulder : acupressure works from neck to shoulder (acupressure rod No. 1 ~ 6)
 - Back : Acupressure works on the back section (acupressure rod No. 7~12)
 - Waist : Acupressure works from the waist section to the pelvic section (acupressure rod No. 13~18)
- ※ When using the waist manual mode, the zero point is 18.

How to Use

I Heating

- 1 Press the power button to turn on the remote controller
[the LCD screen goes on, the timer (8 hours) starts counting down, the display screen indicates the massage area, operational status, setpoint temperature for the mattress and acupressure rod, acupressure rod current temperature, and the mat current temperature, and the setpoint temperature will be automatically set to the setpoint temperature that was saved from the last time use].
※ At full power down, 'Mat 2' does not remember the set temperature, and if desired, press the 'Mat 2' button to warm-up
- 2 Press the 'Mat' button. Mat setpoint temperature '→' will appear at temperature display section, and the mat and acupressure rods start heating. Press the Mat2 button to activate the heat of the Mat2 ('Mat' and 'Mat2' must be on the screen, the heat is ON)
- 3 If necessary, press the Mat and Mat 2 temperature setting buttons to set the thermal temperature. (10°C ~ 70°C : set in 5°C increment, but 30°C ~ 40°C: set in 1°C increment)
- 4 Lie down in a comfortable position on the bed.

I Storage and Maintenance after Use

- 1 You must disconnect the power plug from the outlet for storage after using the device
- 2 When the power is not used for a long time, check that the acupressure rod is not protruding. Cover with care to prevent dust, liquids, and foreign matter from entering between the mat or the acupressure rod. Be careful not to run or jump on the device and prevent any other serious impacts
- 3 Keep the device in a dry place with no moisture
- 4 Cleaning the device
 - ① Frame : Remove dust with a damp, soft cloth after squeeze drying
 - ② Mat : Remove dust on the surface with a vacuum cleaner
 - ③ Acupressure rod : Apply oil with a swab to the acupressure rod brass pipes, in case you do not use or store for an extended period of time
 - ④ Remote controller : Wipe with a soft cloth. Use a damp, soft cloth after squeeze drying, only if there is heavy contamination

Caution

- Children or the elderly with weak skin and patients need the protection of their guardians, and please use it with more care.
- Do not let your bare skin touch the area where the heat is applied.
- The noise, acupressure speed, and acupressure intensity caused by product operation, where the user's subjective judgment strongly acts, are not product defects or malfunction. For this reason, After-sale Service, exchange, and refund are not possible.

How to Use

Error Code

In case any of the following error codes appears on the remote controller display screen, please follow the instructions in the table below to solve the occurring issue.

Error code	Issue	Display	How to resolve the issue
E1	Defective operation unit sensor	Operation and temperature display section	Request A/S
E2	Operation unit overheating	Operation and temperature display section	Turn off the device for approx. 10 min and restart. – Request A/S, in case the issue is not resolve after following the direction above.
E3	Matt sensor is not working properly	Delay time and temperature display section	Request A/S
E4	Mat overheating	Delay time and temperature display section	Turn off the device for approx. 10 min and restart. – Request A/S, in case the issue is not resolve after following the direction above.
E7	Matt sensor is not working properly	Delay time and temperature display section	Request A/S
E8	Mat overheating	Delay time and temperature display section	Turn off the device for approx. 10 min and restart. – Request A/S, in case the issue is not resolve after following the direction above.
E9	Motor sensor malfunctioning	Massage area display section	Request A/S

Error code display screen



Auto Shut-Down

This product is a Acupressure Bed and its **power automatically shuts down** after 8 hours for your and product's safety. Please reset the power switch when you use the device again.

Notes

Customers who purchased 3H Acupressure Bed, Be sure to check the characteristics of the wooden furniture below.

※ This Acupressure Bed frame is a handicraft made from Ash tree (wood).



Knot spot, knot dropping, pitting phenomenon, replenishing trace

Due to the nature of the material, it is a product made by processing solid wood and there may be phenomena such as knot dropping and knot pitting, which occurs in natural wood.



Cracking and warping

Depending on the temperature and humidity of the surrounding environment, it may contract and expand repeatedly, resulting in slight warping or cracking.



Pattern changes and color differences due to the aggregation of wood

Even if it is same tree (wood), it has various shapes and size of grain . As a result, wood texture, color difference , and pattern of wood patterns can be different.



Scratches, marks and press marks

Due to the nature of the wood, scratches, marks and press marks can occur, slight signs or scratches may occur during the drying and processing of wood



The smell of paint

The Acupressure Bed frame is painted or paint-finished to use for a long period of time and it may smell. Depending on the environment or the user's sensitivity, a unique smell may be felt and this is a part that naturally resolves over time through ventilation.

Others

- As wood products and solid wood products are not ultra-precise products unlike metal and machine products, some errors and gaps may occur.
- Due to the nature of solid wood, natural phenomena such as grain, color, tone, knotted mark, soldering and discoloration may occur. This is a normal quality product and does not affect the strength of the frame.
- After-sale Service, exchange, and refund are not available for the above reasons.

Frequently Asked Questions

Q What is the recommended daily use time?

A When using the massage function, use 40 minutes per time, and please use it according to the health and physical condition of the user.

Q What is the recommended temperature when using Acupressure Beds?

A The maximum temperature for heating feature of the Acupressure Bed 70 degrees Celsius. Please make sure to keep the temperature below 37 degrees Celsius if you plan to use it for long hours. Skin sensitivity differs between individuals so please set at the temperature that you feel warm and comfortable (Ensure to avoid long exposure to high temperature by any certain part of the body as it can cause low-temperature burns)

Q Does the product produce noise or vibration?

A Motor-specific noise and fricative noise may occur, and it is a weak level that can only be heard by the user, and there is little vibration.

Q Is there any noise between floors when using Acupressure Bed products?

A In the case of an Acupressure Bed, it is designed with low noise and vibration-free, so you can use it comfortably at any time without worrying about noise between floors.

Q The remote control does not turn on

A Make sure the connection of the power cable, power switch on the side of the frame, and remote control.

Q The power is turned on, but the mat temperature does not rise.

A Make sure the "Mat," "Mat2" on the display monitor of the remote control and the Temperature Set for "→" Please contact the customer center (+82 1600-4996) if the problem persists.

Q There are many scratches on the front panel (nameplate) of the new product's remote control

A When installing the product, a plastic cover is attached to protect the front part (Nameplate) of the remote control. Please use after removing the plastic cover

Q There is something smells after installing the Acupressure Bed.

A We pack the product immediately after the production so there may remain the smell of production assembly or related processes after removing the packaging. Please ventilate well the place where you put the bed for 3~4 days.

Q Are there differences in products such as production dates for each sales center?

A Only sales offices are different. Because the products are shipped in order from the same place such as shipping warehouse, etc., there is no product difference by sales offices.

Q How can I apply for the After-sale Service?

A Please contact the inquiries section on our website online or the customer center (+82 1600-4996) or the store you purchase the product.

Q There is no instruction manual for the product. Can I get it again?

A You can download the user manual in the 3H website at Product Introduction > Product User Manual.

Q Is it possible to install it in a place other than home?

A If you install it in a place other than home (office, rest area, business place, etc.), you must notify us in advance. If you install it in a different place than the place at the time of the contract, there may be disadvantages related to the After-sale Service (warranty). For more information, please contact the sales office of the product or the customer center of the headquarters (+82 1600-4996).

Memo

Warranty

The guarantee conditions for the quality of our product are as defined below.

Product	3H Acupressure Bed Imperial Double Four other types
Warranty period	1 year from the date of purchase
Date of purchase	. . .
Customer	Address :
	Name :
	Phone :
Dealer	Name of store :
	Branch manager : (Seal)
	Address :
	Phone :

1. This product releases under a strict quality inspection.
2. In case of a failure by normal use, it will be repaired at no charge for three years from the purchasing date under Customer Protection Law.
3. When any failure occurs, please contact the shop you purchased or the A/S center.
(After the warranty period, it will be repaired at your charge.)
4. Despite of the warranty period, the following cases will be charged.
 - ① In case that a failure or damage are occurred by your careless handling or misuse.
 - ② In case that there is any trace of repair or modification by the third party except our designated repairman.
 - ③ In case that any failure is occurred due to your move, repair or modification.
 - ④ In case of a failure or damage are occurred by natural disaster
5. This certificate is not reissued.
6. Please note that this warranty is invalid when you do not the fixed blank.
When you do not the fixed blank, please go to the shop you purchased in order to fill it up.
7. This certificate is referred to perform after-sales service. Please retain it with care.

※ Customer Service Center : 3H Co., Ltd. +82) 1600-4996

3H Co., Ltd.



Keep your health with **3H** Acupressure Bed Instructions for Use

3H Co., Ltd.

A d d : 86, Yuram-ro, Dong-gu, Daegu, Republic of Korea

T e l : +82)1600-4996, Fax : +82)53-584-9017

Web : www.3hk.co.kr



※ Attaching a warranty

It is at the back of the user manual. Please check the purchase date and customer name.

※ Be sure to read the user manual thoroughly and understand the instructions and the proper functioning of this product to ensure its safe and correct use.